



Medical
Record Review

Life Care
Planning

Earning Capacity
Evaluation

We have the answers.

**Marcy Tigerman, MS, CRC, CDMS, CCM, CLCP, CBIS
Vocational Consultant**

3030 North Central Avenue, Suite 406, Phoenix, AZ 85012

Ofc: (602) 285-0625; Fax: (602) 264-4838

Toll Free: 1-800-444-4834

marcyt@legaldamages.com

AREAS OF EXPERTISE:

Worker's Compensation case management and vocational rehabilitation, loss of earning capacity, brain injury case management, clinical coordination and community reentry

LICENSES AND CERTIFICATIONS:

Certified Rehabilitation Counselor (CRC) #00001441	1978 – 2013 recertified
Certified Disability Management Specialist (CDMS) #00001441	1984 – 2009 recertified
Certified Case Manager (CCM) #00001441	1993 – 2013 recertified
Certified Life Care Planner (CLCP) #00294	2005 – 2013
Certified Brain Injury Specialist (CBIS)	2009 – 2011

EDUCATION:

University of Arizona Tucson, Arizona	M.S. – 1978 Rehabilitation Counseling
University of Illinois Chicago, Illinois	BFA – 1974
University of Florida/ Medipro Seminars	Life Care Planning – 2005
Academy of Brain Injury Specialists, Brain Injury Association of America	Certified Brain Injury Specialist – 2009

PROFESSIONAL EXPERIENCE:

<u>Marcy Tigerman Consulting Services</u>	Owner	08/05 – Present
Tucson, Arizona		

Provide medical case management, case management and vocational services for individuals and representatives related to Worker's Compensation, Veteran's Administration, Divorce, Personal Injury, Medical Malpractice, ERISA, Wrongful Termination and Wrongful Death. Services can include: Return to Work Programs, Job Analysis, Vocational Rehabilitation Programs, Insurance Reserving, Evaluations of economic damages: pre and post wage loss, medical costs and household services, deposition and trial testimony services.

Forensic Consulting Nationwide

3030 N. Central Avenue, Suite 406, Phoenix, AZ 85012

OFFICE: 602-285-0625 FAX: 602-264-4838 1-800-444-4VDI (4834)

Vocational Diagnostics Inc. Vocational Consultant 01/08 – Present
Phoenix, Arizona

Provide vocational consulting services for personal injury and medical malpractice, short term and long term disability sources. Reviews, analyzes and interprets medical, legal, financial and vocational records to determine Earning Capacity Evaluation of injured children and adults. Injuries include orthopedic and neurological injuries. Also provides. Vocational rehabilitation and job placement of industrially injured adults. Clinical Coordinator/Vocational Rehabilitation Specialist

Gentiva Rehab Without Walls Clinical Coordinator 09/08 – Present
Tucson, Arizona Vocational Rehab Specialist

Managed the provision of individual client services and coordinate/collaborate with the clinical staff to develop the client rehabilitation plan for individual with the diagnosis of traumatic, acquired brain injury and spinal cord injury. Monitors the provision of rehabilitation service/outcomes and communicates regularly with the client, family physician and payers. Formulates rehabilitation treatment plans, functional outcomes/goals and service delivery for referred clients in conjunction with Clinical Assessors. Evaluates, develops and implements treatment plans with the interdisciplinary team in response to the vocational rehabilitation needs of persons receiving services. (9/08 – present)

Rehabilitation Specialists Group Vocational Rehabilitation Counselor 01/08 – 12/08
Tucson, Arizona

Carries a vocational rehabilitation counseling caseload and provides a variety of vocational counseling and labor market consultant services on behalf of individuals referred by a variety of referral sources. Performs vocational assessments, vocational and personal adjustment counseling to address possible barriers to outcome, develops individual plans and provides program coordination. Performs job analysis, constructs labor market surveys, coordinates job development and placement, arranges for reasonable accommodations, provides follow up services to individuals placed in employment, provides vocational expert testimony, and markets company services to potential referral sources. Prepare Life Care Plans.

SCF Arizona Workers' Comp. Rehab. 10/81 – 12 /07
Tucson, Arizona Counselor/Case Manager

Provided counseling, medical case management, job development and retraining for industrially injured clients with the following injuries and diagnoses: orthopedic, psychological, neurological, Spinal Cord Injury, Acquired Brain Injury, burns and chronic pain. Administered claims adjustment services for a caseload of catastrophically injured workers using cost containment strategies including the forecasting of reserves. Performed a comprehensive evaluation of claims, medical and legal files to assess readiness to work issues. Contracted with vendors for psychometrics, retraining, job placement, durable medical equipment, home health evaluations and care, home modifications, accommodations, adapted transportation and monitored service delivery. Provided counseling and case management to injured workers and their families. Interprets psychometric testing. Developed detailed plans for moving injured workers into their selected careers under the guidelines of workers' compensation policies. Evaluated and selected facilities that provide specialized care services. Developed a Return to Work Seminar and trained policyholders to create transitional duty to reduce claim costs

Labor Market Consulting Svcs Inc. Rehabilitation Counselor 05/78 – 10/81
Tucson, Arizona Labor Market Consultant

Consulted for insurance carriers and plaintiffs' attorneys. Provided evaluations regarding rehabilitation potential of injured workers. Developed and implemented vocational rehabilitation plans. Provided counseling, testing, training and job placement. Prepared cases for Industrial Commission hearings regarding the Loss of Earning Capacity issue. Conducted labor market surveys throughout Arizona to determine employment trends. Offered vocational expert opinions regarding the employability of injured workers at Industrial Commission hearings and before the Social Security Administration.

PROFESSIONAL MEMBERSHIPS AND AFFILIATIONS (Past and Present):

- Professional Council, Arizona Head Injury Foundation: 1991- 1993

- Community Advisory Board, Carondelet Rehabilitation Services: 1992-1994
- Community Advisory Board, Community Rehabilitation Services (CRS): 1992-1994
- Arizona Department of Developmental Disabilities: Liaison between a MR adult and the community: 1976-present
- United Way of Greater Tucson: 1984-1991
- Tucson Centers for Women and Children: Board Member, Secretary, Vice-Chair of non-profit agency: 2004-present
- Board Member, Arizona Work Disability Prevention Association 2008
- National Rehabilitation Association
- National Rehabilitation Counseling Association
- Arizona Rehabilitation Association
- International Association of Rehabilitation Professionals
- Case Management Society of America
- Arizona Work Disability Prevention Association

PUBLICATIONS:

1. “The Dilemma”, *Professional Case Manager*, Journal of the Case Management Society of America, March- April edition 2008
2. Field Editor, “The Rehabilitation Counselor Desk Top Guide to Supported Employment”, Virginia Commonwealth University Rehabilitation Research and Training Center on Supported Employment, School of Education

PRESENTATIONS:

1. “Return to Work Makes Sense”, quarterly training to Arizona employers on how to design return to work programs, SCF Arizona 2003-2006
2. “The Road to Vocational Rehabilitation, Who Gets on and Who Doesn’t?” Arizona Physical Therapy Association annual fall conference 10/7/06